

**SCHEDULE  
MOST IMPORTANT TERMS & CONDITIONS**

MOST IMPORTANT TERMS AND CONDITIONS (MITC) APPLICABLE TO LOANS FOR KOTAK  
MAHINDRA CONSUMER FINANCE

**MEANING AND INTERPRETATION**

“**ANNEXURE**” shall be and mean the **ANNEXURE(s)** which also include the Loan Application Form submitted by the Borrower, to this MITC;

“**Due Date**” means the date on which an Equated Monthly Installment/Periodic Installment (Installment) of the principal amount of the Loan and/or interest and/or any other amount payable under this MITC and/or the Loan Balance, as the case may be, is due for payment under any **ANNEXURE** of this MITC;

“**Product**” shall mean specified Consumer Durables, Digital, Lifestyle Products and such other products and/or services as may be approved by Lender that may be purchased/availed by the **BORROWER** using the Loan or any part thereof, and “**Product**” shall be construed accordingly. Product is described more particularly in Annexure.

“**Credit Information**” means all information, documents, representations, particulars of operations and business, financial information, representations on future business prospects and clarifications which has been or may hereafter be furnished by the **BORROWER** to the **LENDER** from time to time.

“**Affiliate/s**” means, (a) with reference to an individual any relative of such individual or any partnership firm where such individual or relative of the individual is a partner, or any company where the individual or relative of the individual is a director in control of the company (b) with reference to a company a person that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, such company; (c) with reference to a partnership firm, any partner of such partnership firm or any company in which such partner is a director; (d) with reference to a HUF, all the members of such HUF; (e) with reference to a trust, all the trustees of such trust; (f) with reference to an Association of Persons, all the persons belonging to the Association of Persons.

“**The LENDER**” shall mean Kotak Mahindra Prime Limited (KMPL) & where the context so admits means and includes its successors and assigns and the expression

“**BORROWER**” shall mean who has been sanctioned a Loan by Lender pursuant to submitting a duly filled Application Form & unless it be repugnant to the meaning or context thereof, mean and include, where the party concerned is an individual or a proprietorship firm, his/her heirs, executors and administrators; where the party concerned is a partnership firm the partners or partner for the time being of the said firm, the survivors or survivor of them and the heirs, executors and administrators of the last surviving partner; where the party concerned is the Karta of a Hindu Undivided Family and the borrowing/guarantee is for the purposes of the Hindu Undivided Family, the member or members for the time being of the said Hindu Undivided Family, and their respective heirs, executors, administrators and assigns; and where the party concerned is a company, its successors in title, where the party concerned is an unincorporated body, all the

members of such body and their respective successors, where the **BORROWER** is the Governing Body of a Society, respective successors of the members of the Governing Body and any new members elected, appointed or co-opted and where the **BORROWER** is the Trustees of the Trust, their successors.)

“**Indebtedness of the BORROWER**” means any indebtedness of the **BORROWER** and/or to the **LENDER** and / or it’s holding/subsidiaries/ associate /affiliate / group company at any time for or in respect of monies borrowed, contracted or raised (whether or not for cash consideration) or liabilities contracted by whatever means (including under guarantees, indemnities, acceptance, bond, credits, deposits, hire purchase and leasing by the **BORROWER/** or by a person or entity related to or connected with the **BORROWER/**)

“**Customers’ Internal Rate of Return (CIRR)**” means the rate of interest applicable to the loan amount sanctioned to the **BORROWER** over the tenure of the finance facility and is more specifically described in the **ANNEXURE** to this MITC.

“**Down payment/Margin Money**” means the amount paid by the **BORROWER** to the **LENDER** or to the Dealer towards the **BORROWER**’s contribution towards the purchase price of the Product and is more specifically described in the **ANNEXURE** to this MITC.

In this MITC, unless the context otherwise requires:

- The pronouns “he”, “she”, “it” and their cognate variations are used interchangeably and should be interpreted in accordance with the context;
- Words denoting a person shall include an individual, corporation, company, partnership, trust or other entity;
- References to the word “include” or “including” shall be construed as “including without limitation”;
- Reference to any party to this MITC or any other agreement or deed or other instrument shall include its successors and permitted assigns;
- The **ANNEXURE/s** to this MITC shall form an integral part of this MITC;

## 1. Scope:

The **LENDER** agrees to lend to the **BORROWER** and the **BORROWER** agrees to borrow from the **LENDER** on the terms and conditions contained herein a sum as mentioned in the **ANNEXURE** (hereinafter called the “Loan amount”) for purchase of the Product thereon as briefly mentioned in the **ANNEXURE** and/or any communication from the **BORROWER** to the **LENDER**.

## 2. Repayment:

- i) The **BORROWER** agrees that so long as the Loan shall continue, the **BORROWER** shall:
  - a) Pay the **LENDER** the sums mentioned in the **ANNEXURE**. The **BORROWER** shall pay the installments as per the due dates mentioned in the **ANNEXURE** and/or any repayment **ANNEXURE** drawn pursuant to this MITC.

- b) Pay the **LENDER**, without prejudice to the rights of the **LENDER**, on demand made by the **LENDER**, **late payment charges at the rate as specified in the ANNEXURE** on the amount that has remained outstanding beyond due date till the date the payment has been made by the **BORROWER** to the **LENDER**. The **late payment charges** shall be calculated from the date the Installment was due till the date the payment has been made.
- ii. The **BORROWER** shall in addition to the payment set out above also pay and agree to observe the following:
  - a) Down payment/Margin Money upon the execution of this MITC. For the purpose of the MITC, Down payment/Margin Money shall be as set out as per the **ANNEXURE**.
  - b) **Documentation and service charges** as per the **ANNEXURE** upon execution of this MITC.
  - c) **Post-dated Cheques**

The **BORROWER** shall handover to the **LENDER** on the execution of this MITC, post-dated cheques (PDCs) for the amount of the Installment's which cheques shall be encashed by the **LENDER** on the due dates. It is further agreed by the **BORROWER** that if so directed and called upon by the **LENDER** he shall in lieu of the PDCs mandate its bankers at its own cost, responsibility and consequences, to debit the Installments and/or any charges directly from his account maintained and without prejudice, the **BORROWER** shall be bound and liable to pay all sums to the **LENDER** on the due dates specified herein and time for payment of the same shall be essence of this MITC. On the failure of the **BORROWER** to effect payment on the due dates specified herein the **LENDER** shall be entitled to the remedies as available under this MITC.
  - d) Without prejudice to the **BORROWER**'s liability to pay the Loan, the **BORROWER** / / as the case may be, and if so required by KMPL shall, arrange with his bank for automatic transfer of the installments from his bank account to KMPL's bank account by way of the Electronic Clearing System.
  - e) Any dispute being raised about the computation of the Installments will not entitle the **BORROWER** to withhold payment of any Installments or any portion thereof. It is agreed and understood by the **BORROWER** that the obligation of the **BORROWER** to pay the Installments is absolute and unconditional pursuant to his having executed this MITC. Dishonour of any PDC/return of any Electronic payment clearance Mandate without realization shall attract **cheque dishonour charges** as mentioned in the **ANNEXURE** hereunder.
  - f) The payment of the Installments shall commence/Due as agreed in the **ANNEXURE** irrespective of the delivery of the Product.
  - g) Whereas although the **BORROWER** has agreed to give PDCs/Electronic Mandate for payment of Instalments, any non-presentation on the part of the **LENDER** due to any reason whatsoever shall not affect the liability of the **BORROWER** to pay the said Instalments. The **BORROWER**, at its own cost and expense, agrees to replace the cheque(s) if so required by the **LENDER**.
  - h) The **BORROWER** (if had given such PDCs/Electronic Mandate in discharge of the **BORROWER**'s obligation under this MITC) as the case may be shall not at any time close the bank accounts / from which PDCs/Electronic Mandate have/has been issued and/or issue any communication to the **LENDER** for stopping or postponing the presentation of the said PDCs/Electronic Mandate and any such communication if sent shall be regarded as a dishonour of the cheque drawn and constitute default of the terms of this MITC.
- l) The **BORROWER** irrevocably agrees that the Installments will be increased by any incremental taxes, whether Sales tax, Service Tax, Entry tax or Excise duty or any other related and consequential charges now or hereafter levied on this

transaction, with retrospective or prospective effect. The Installments shall also be increased by any increase in the purchase price of the Product in the intervening period between placement of the Order and its acceptance and eventual delivery of the Product, if such increased in the price is funded by way of Loan to the **BORROWER**. The **BORROWER** agrees and undertakes to promptly (and in any event within 7 days of being so required by the **LENDER**) pay the following:

- (1) all present and future duties, taxes, expenses and any other charges whatsoever in relation to this MITC, the Product(s) and/or the Security and
- (2) all other charges, costs and expenses from time to time specified by the **LENDER** (including all costs and expenses incurred or paid by the **LENDER**) in relation to this MITC in accordance with the provisions of this MITC and
- (3) all expenses and charges, including legal charges, incurred by the **LENDER** for enforcement of this MITC and/or any Security including those incurred for repossession and/or sale of the Product(s) and/or for recovery of the Loan Balance or any part thereof.

If the **LENDER** in its discretion makes any such payments, the **BORROWER**/ and/or undertakes to reimburse the **LENDER** within 7 days of being informed by the **LENDER** of the same, along with interest thereon at the rate mentioned in the **ANNEXURE** or otherwise communicated hereinafter in respect of the Loan. In particular, the **BORROWER** agrees and undertakes to pay the charges, costs and expenses as mentioned in the MITC.

### 3. Covenants & Undertakings:

The **BORROWER** expressly agrees, undertakes and covenants with the **LENDER**:

- a) To keep the Product in sound and working condition and at all reasonable time to allow the **LENDER** and/or its authorised representative to inspect the same.
- b) Not to engage any person other than authorised person of the Manufacturer of Product or authorized Dealer / Supplier of Manufacturer to affect the repairs, if any, to the Product.
- c) To keep the Product in the **BORROWER**'s own custody and not change the communication address without the **LENDER**'s previous consent in writing and not to sell or pawn or hire or otherwise deal with or dispose off the said Product in any manner whatsoever or part with possession.
- d) Without prejudice to the provisions of the Sub-clause(c) above, it is understood that in no event will the **LENDER** consent to the Product being removed from the above mentioned address. The **BORROWER** hereby expressly agrees that if he is about to remove the said Product he will give a 15 days prior written notice to the **LENDER** of such intention and will before removing observe such terms as the **LENDER** may stipulate.
- e) To pay the **LENDER** on demand all expenses, costs or charges incurred in ascertaining the whereabouts of the **BORROWER** or the said Product or in recovering or endeavoring to recover the possession thereof from any one in whose possession the Product shall for the time being be.
- f) Not to sell, pledge, hypothecate, hire or otherwise deal with the Product or part with the possession of the Product or remove it out of the state where the original delivery was effected without the express written permission of the **LENDER**

previously obtained and also not to use the Product for any purpose other than that declared in the **BORROWER**'s proposal / application as the case may be.

- g) Permit the **LENDER** and/or its authorised representative to inspect the Product at all reasonable times, and for that purpose permit the **LENDER** and / or its authorised representatives to enter any premises where the Product is installed.
- h) Strictly follow all instructions given by the Manufacturer / Dealer / Supplier for use of the Product.
- i) Indemnify the **LENDER** against loss or damage to the Product or any part thereof from whatever cause whether or not such loss or damage is as a consequence of the negligence of the **BORROWER**.
- j) Not to do any act to affect the negotiability of the cheques (being the PDCs given under this MITC) and/or writing any letters to the **LENDER** / Bankers to withhold presentation of all or any of the cheques due for payment.
- k) This **BORROWER** is obliged to pay Installment's during the contracted period regardless of whether the Product requires repairs or is in operation or not or is working or not and the **LENDER** shall not be liable or responsible for nonperformance, if any, of the Product and further the **BORROWER** shall look solely to the Manufacturer / Supplier / or Dealer of the Product as the case may be for the performance of all guarantees and warranties with respect to the Product.
- l) It is agreed that the **LENDER** shall be entitled to levy service charges for rendering services to the **BORROWER** under this MITC and the **BORROWER** shall pay the same on demand, failure on part of the **BORROWER** shall be a default of the terms of this MITC entitling the **LENDER** to take remedial steps as set out hereinafter in the MITC The **BORROWER** acknowledges that levy of such service charges by the **LENDER** are reasonable and indeed recoverable and he shall not set up any defense against the demand thereof. These service charges called **Miscellaneous Additional Charges** for the services shall be those set out in the **ANNEXURE** hereto and/or as may be prescribed by the **LENDER** from time to time for such or any services it has to render to the **BORROWER** at his request or which has become necessitated due to change/modification in the statute.
- m) The **BORROWER** agrees that if any amounts are outstanding for payment by the **BORROWER** (not being the Installments as set out herein) including on account of the indebtedness of the **BORROWER** in respect of any dues repayable by them under this MITC or any other contract / agreement which they have entered into with the **LENDER**/it's affiliate ( including under guarantees , indemnities or other by whatever name called) the **LENDER** shall be entitled to encash the PDCs for the satisfaction of such outstanding amounts notwithstanding that such PDCs have been deposited / furnished to the **LENDER** for the payment of Installments and the **BORROWER** shall continue to be indebted to the **LENDER** for the Installments.
- n) To inform the **LENDER** of any change in address and/or phone number(s) and/or e-mail address within seven (7) days of such change taking place.
- o) In the event of any cheque(s)/draft(s) issued by the **BORROWER** to the **LENDER** for payment of Installment and/or any other charges/dues being lost/stolen/misplaced/damaged, the **BORROWER** agrees to replace the said cheque(s)/draft(s) of given amount within seven (7) days of being informed of the same by the **LENDER**.
- p) If the **BORROWER** is desirous of changing the PDCs which they have deposited with the **LENDER** towards payments of the Installments due to any reason whatsoever (including but not limited to change in the bank account) then they shall do so only after obtaining written consent therefor from the **LENDER** and upon paying such sum as mentioned in the **ANNEXURE** hereunder to the **LENDER** as charges / towards service charges for effecting the change in its record.

#### 4. Promissory Note:

Upon execution of this MITC the **BORROWER** (all of them or as the case may be) shall execute a Promissory Note of the value of the Total Installments less the advance installments along with the rate of interest applicable. It is expressly clarified that such Promissory Note shall be by way of collateral security for repayment of loan and shall not be deemed to be conditional payment of Installments.

#### 5. Condition of the Product/Service:

- a) The **BORROWER** shall be exclusively responsible for getting the delivery of the Product/Service from the Manufacturer or the Dealer / Supplier. The **LENDER** shall not be liable for any delay in delivery or any demurrage or the quality / condition / fitness of the Product or delivery of the service. The **BORROWER** absolves the **LENDER** from any liability in respect of above and that the **BORROWER** agrees not to withhold payment of stipulated Installments on pretext that Product/Service has not been delivered or is not in an acceptable condition.
- b) The **BORROWER** confirms that the Product has been examined, tested and inspected by him to be in good working order to the satisfaction of the **BORROWER**. No claim or objection shall be admissible against the **LENDER** as to the quality or completeness and correctness of the Product. It is expressly clarified that the **LENDER** shall not be responsible nor liable in any way whatsoever for the non-performance of all or any of the guarantees and warranties in respect of the said Product granted or given by the Manufacturer / Dealer / Supplier.
- c) The **LENDER** does not have any liability in case the Manufacturer discontinues the Product and / or alters the Product specification.
- d) The **LENDER** shall not be liable to the **BORROWER** for any liability, claims, loss, damage or expenses of any kind or nature:
  - i. Caused directly or indirectly by the Product/Service or any inadequacy thereof, or any defect therein or by the use thereof; or in relation to any repairs, servicing, maintenance or adjustment thereto, or any delay in providing or failure to provide the same or in relation to any loss;
  - ii. Of business or any damage whatsoever and howsoever caused;
- e) The **LENDER** has not made any and does not hereby make any representation or warranty with respect to the merchantability, fitness, condition, quality, durability, suitability, usage or operation of the Product or delivery of Service with any respect;

#### 6. Events of Default:

An event of default shall occur hereunder if the **BORROWER**:

- I. Fails to pay any of the Installments or a part thereof or other payment required hereunder when due whether on demand or not; or
- II. Fails to perform or observe or carry out any other covenant, condition or MITC to be performed, observed or carried out by the **BORROWER** hereunder or under any other document furnished to the **LENDER** in connection herewith; or
- III. Without the **LENDER**'s consent sells, transfers, parts with possession or sub-lets or charges or encumbers or creates any lien on or endangers the Product in the opinion of the **LENDER**; or

- IV. Dies or commits an act of bankruptcy or become insolvent or bankrupt or is wound up or makes an assignment for the benefit of creditors, or consents for the appointment of a trustee or receiver, or either a trustee or a receiver shall be appointed for the **BORROWER** for a substantial part of **BORROWER**'s property without the **LENDER**'s consent or any bankruptcy or re-organisation, or insolvency proceedings or winding up proceedings shall be instituted by/or against the **BORROWER**, voluntary or otherwise; It is expressly clarified that the Product shall not be considered to be the property of the **BORROWER** in the event of **BORROWER** being adjudged as insolvent or having a receiver or liquidator appointed; or
- V. Suffers adverse material change in the financial condition from the date hereof, and as a result thereof, the **LENDER** deems itself or the Product to be unsecured; or
- VI. Is in default under any hire purchase or other finance agreement at any time executed with the **LENDER** or with any bank or financial institution / body corporate or any other creditor ; or
- VII. Commits breach of any of the terms of this MITC; or
- VIII. Is unable to prevent the Product from being confiscated, attached or taken into custody by any authority or from becoming subject of any execution proceedings under the law; or
- IX. Is unable to convince the **LENDER** about the ability of the **BORROWER** to meet his obligation/s under this MITC; or
- X. Does any act, deed or thing which in the sole opinion of the **LENDER** prejudices the rights of the **LENDER** in relation to the Product; or
- XI. Has an execution or sequestration levied against his estate or allows the Product to be seized under any distress, execution or any other process or to be detained by reason of any alleged lien ; or
- XII. Is unable to protect and take appropriate care of the product leading to the Product being destroyed for any reason whatsoever.

## 7. Consequences upon event of default:

- 7.1 Upon the occurrence of any event of default and any time thereafter, the **LENDERS** shall, with or without notice, to the **BORROWER** be entitled to declare all sums due and to become due hereunder for the full term of the MITC as immediately due and payable including that the **BORROWER** shall be liable to pay to the **LENDER** pre-payment interest calculated as the percentage (as per the **ANNEXURE**) of the balance principal outstanding along with other dues including unpaid installments, service taxes, late charges, etc. due as on date of such declaration and upon the **BORROWER** failing to make the said payment in full immediately, the **LENDER** may, at its sole discretion, do any one or more of the following shall be entitled to the following remedies:
  - i) Upon notice to the **BORROWER** terminate this MITC; and/or
  - ii) Upon Notice, demand that the **BORROWER** return the Product to the **LENDER** at the risk and expense of the **BORROWER**, in the same condition as was delivered to it (ordinary wear and tear excepted) at such location as the **LENDER** may designate. Upon failure of the **BORROWER** to deliver the product as stated above within the period of demand, the **LENDER**, its agents, constituted attorney and/or any other person appointed by the law for such purpose may in accordance with the law shall take immediate possession of the Product and remove the same without liability to the **LENDER** or its agents or such entry or for damage to property or otherwise. Upon such return of the Product or upon the **LENDER** taking possession of the Product as herein before stated the Loan

herein granted by the **LENDER** to the **BORROWER** shall stand cancelled and provided however the remedies available to the **LENDER** as herein given shall survive such cancellation of the Loan and the **LENDER** shall be entitled and authorised to exercise its right herein including in connection with the Product to recover its dues under this MITC. Notwithstanding as stated above the **BORROWER** waives the requirement of prior notice in the eventuality of establishing the cases of extreme exigency; and/or

- iii) On such terms and conditions and for realizable consideration which the **LENDER** may receive and with prior notice providing final opportunity to make the outstanding amount to the **BORROWER**, sell the Product at a public or private sale, otherwise dispose off, hold, upon such terms, the Product or use, operate, lease to others or keep idle give on hire such Product, all free and clear of any rights to the **BORROWER** and without any duty to account to the **BORROWER** for such action or inaction thereof, so as to recover the outstanding amount payable by the **BORROWER**. Notwithstanding as stated above the possession of the Product may be returned to the **BORROWER** in the eventuality of realization of outstanding amount or any other amount by the **BORROWER** to the satisfaction of **LENDER**; and/or
- iv) By written notice to the **BORROWER**, require the **BORROWER** to pay to the **LENDER** (as liquidated damages or loss and not as a penalty) on the date specified in such notice, an amount equal to all unpaid Installments payments and all other payments which, in the absence of a default, would have been payable by the **BORROWER** hereunder for the full term hereof plus interest at the rate of 36% per annum for the period until receipt of the said amount; and/or
- v) Exercise any other right of remedy which may be available to the **LENDER** under the applicable law.
- vi) It being agreed and understood by the **BORROWER** that the right to the **LENDER** to recover the amount payable and/or repayable or reimbursable to the satisfaction of the **LENDER** shall survive any such cancellation of Loan and / or termination of the MITC and the **LENDER**'s rights wherever given in connection with initiating of action for enforcing its rights to recover the amount shall also survive the cancellation of the Loan or the termination of the MITC, as the case may be, and the **LENDER** shall be entitled to take all or any of the steps therefor and the **BORROWER** shall not take defense of such termination or cancellation of Loan under this MITC

**8. Distribution on realization:**

- a. The net proceeds of sale, realization, recovery and/or insurance claim proceeds relating to the Product herein, on receipt by the **LENDER** shall be applied at the sole and absolute discretion of the **LENDER** in the manner the **LENDER** thinks fit. The **BORROWER** shall continue to be liable for any deficiency in the amount due to the **LENDER** by the **BORROWER** after adjustment of the net proceeds of sale, realization, recovery and/or insurance claim as above.
- b. No interest or compensation shall be payable by the **LENDER** to the **BORROWER** on the proceeds to be held by the **LENDER** or during the period the same shall be held by the **LENDER** for being applied on distribution or realization.
- c. Upon the termination or earlier determination of this MITC or the cancellation of the Loan as the case may be, the **LENDER** shall be absolutely entitled or be at liberty to sell or otherwise dispose off the Product in such manner as they



may deem fit including by private sale which shall be acceptable to the **BORROWER**.

d. If the price recovered on such sale or disposal falls short of the aggregate amount of installments remaining due and payable, the **LENDERS** may, by a notice in writing call upon the **BORROWER** to pay the difference within such days of the receipt of the Notice by the **BORROWER**, together with all overdue sums, owing and payable by the **BORROWER** to the **LENDER** under or by virtue of these presents and the **BORROWER** agrees to make such payment without demur;

e. In addition and without prejudice to what is stated above, the **BORROWER** shall be liable for all legal and other costs and expenses resulting from the foregoing defaults from exercise of the **LENDER's** remedies, including but not limited to possession of any of the Product and / or collection recovery of all or any charges payable by the **BORROWER**.

f. No remedy referred to hereinabove is intended to be exclusive, but the same shall be in addition to any other remedy available to the **LENDER** at law. The **LENDER** reserves the rights to appoint bankers or financial institutions or any other person it deems fit as their attorney or agent for the purpose of enforcing their right and remedies under this MITC

#### 9 Pre-payment of the Loan

a. Subject to the provisions contained in this clause 9 below, the **BORROWER** shall be permitted to make full prepayment of the Loan in accordance with the other terms and conditions as contained in **ANNEXURE**.

b. full pre-payment shall be allowed only after 3 months from the date of commencement of the monthly instalments.

c. Any full or part pre-payment of the Loan would not be permitted unless the Borrower makes payment of the charges mentioned in the **ANNEXURE**.

c. If the **BORROWER** makes any full prepayment without fulfilling the conditions determined by the **LENDER**, the **LENDER** shall be entitled to appropriate the same in such manner as it deems fit and the **LENDER** will give the **BORROWER** credit for the same only on due date and not before.

#### 10. Assignment:

a) This MITC is personal to the **BORROWER** and the **BORROWER** shall not be entitled to transfer or assign any of its rights or obligations under this MITC to any person directly or indirectly without the prior written consent of the **LENDER** in this behalf. The **BORROWER** further agrees that during the period of this MITC the **BORROWER** shall not part with the Product to any third party.

b) The **LENDER** shall be entitled to assign its rights, obligations, duties and liabilities under this MITC. In event of such assignment by the **LENDER** and if directed by the **LENDER** the **BORROWER** agrees to perform his obligations under this MITC qua such Assignee.

#### 11. Securitization:

a) The **BORROWER** expressly recognises and accepts that the **LENDER** shall be absolutely entitled and have full power and authorized to sell, assign or transfer in any manner, in whole or in part, or in such manner and on such terms as the **LENDER** may decide, including reserving a right to the **LENDER** to retain its

powers hereunder to proceed against the **BORROWER** on behalf of the Purchaser, assignee or transferee, any or all outstanding dues of the **BORROWER** to any third party of the **LENDER's** choice without reference to or without written intimation by the **LENDER** or to the **LENDER**.

- b) Any such action and such sale, assignment or transfer shall bind the **BORROWER** to accept such third party as creditor exclusively or as a joint creditor with the **LENDER**, or as creditor exclusively with the right to the **LENDER** to continue to exercise all powers hereunder on behalf of such third party and to pay over such outstanding and dues to such third party to the **LENDER** as the **LENDER** may direct.
- c) Any cost in this behalf, whether on account of such sale, assignment or transfer or enforcement of rights and recovery of outstanding dues shall be to the account of the **BORROWER**.
- d) The **BORROWER** acknowledges and undertakes to pay to third parties the difference between the cheque outstanding and the amount received by the **LENDER** in the event of transfer of the portfolio to a third party.
- e) The third party shall have authority of the **BORROWER** to collect the due amount.

#### 12. Cross Default/Liability:

The **BORROWER** agrees, confirms and acknowledges that any default by the **BORROWER** under any other MITC or finance Agreement/arrangement or guarantee or security or other Indebtness of the **BORROWER** with the **LENDER** or it's holding/subsidiaries/affiliates shall constitute an event of default under this MITC and vice-versa. The said amounts shall be deemed to be dues under this MITC secured by the security and vice-versa.

#### 13. Appropriation / Set Off:

Without prejudice to what is stated hereinabove, the **BORROWER** hereby expressly agrees and confirms that in the event of the **BORROWER** failing to pay the outstanding amount under the loan or any other loan/facility or commits default under any agreement/s then the **LENDER** shall without prejudice to any of it's rights under any other agreements with the **BORROWER**, shall at it's sole discretion and with prior notice to the **BORROWER** be at liberty to apply any other money or amounts standing to the credit of the **BORROWER** in any account with the **LENDER** and / or it's holding/subsidiaries/ associate /affiliate / group company in or towards payment of the Dues or towards the Indebtedness of the **BORROWER**.

#### 14. Disclaimer by LENDER:

It is expressly clarified and declared that any Manufacturer / Dealer / Supplier for the Product by or through whom this transaction may have been introduced, negotiated or conducted shall not be deemed to be an agent of the **LENDER** and that the **LENDER** shall not be liable for any representation or statements made by such Manufacturer / Dealer / Supplier to the **BORROWER**.

#### 15. Additional Charges:

Increase in Taxes / Revisions in Product Price

- a) The parties hereto confirm that the Installments have been arrived at after taking into account all relevant taxes, duties, charges and levies applicable as on the date of this MITC. The **BORROWER** agrees that the Installments will be increased by any fresh imposition or increase of Installments, taxes, duties, levies and charges during

the subsistence of this MITC. In the event of such taxes, duties, levies and charges increasing during the period of the placing of the order for the Product and its acceptance and eventual delivery to the **BORROWER**, such increases shall also be borne and paid by the **BORROWER**.

- b) If the price of the Product (in case of acquiring a new Product) is revised upwards after the date hereof and prior to delivery of Product then in that event the **BORROWER** shall pay all of the additional amount (in addition to the amount already paid or to be paid by him / it along with the Installment's as the price of the Product) that may be required for acquiring the Product at such revised price and the **LENDER** shall not be liable to pay any amount by way of loan or otherwise for such revision in price of the Product.
- c) The **LENDER** shall not be responsible for any downward revisions in the Product price by the Manufacturer / Dealer / Supplier after the delivery of the Product and the **BORROWER** will not withhold payment of any installments on this ground.
- d) The **BORROWER** shall during the period of this MITC and till all amounts payable under this MITC are paid by the **BORROWER** in full to the **LENDER**'s satisfaction herein bear all imposts, charges and other duties, taxes and penalties as may be levied from time to time by any government or any other authority pertaining to or in respect of the Product and/or this MITC and pay the same on demand by the **LENDER**.
- e) The **BORROWER** agrees to reimburse to the **LENDER** immediately upon demand any Sales tax, purchase tax, service tax, any other tax, duty or impost of any nature imposed now or hereafter whether during or after the termination of this MITC provided it is pertaining to the period of this MITC and till the duration that the **BORROWER** has paid all amounts to the **LENDER** under this MITC to the **LENDER**'s satisfaction the **BORROWER** shall also be liable to reimburse to the **LENDER** interest, penalty, fee, fine for any other losses that the **LENDER** may have to bear for reasons of having paid tax, duty, penalty or any other sum.
- f) If the **BORROWER** fails to pay the money referred to in sub-clause (a), (b), (d) & (e) above, the **LENDER** may pay the same and the **BORROWER** shall reimburse all sums so paid together with compensation charges as provided in clause 2 (b) hereof.
- g) Any failure on the part of the **BORROWER** to pay any such taxes, duties or other outgoings as set out in the sub clauses above, shall constitute a default of the MITC entitling the **LENDER** to take all or any remedial action as contained herein.

#### 16. Liability for Sales Tax / Other taxes of **BORROWER**:

Any demand for payment of Sales Tax or any tax or VAT or any levies by whatsoever name called made by concerned authorities on the **LENDER** or any such discharge of payments made by the **LENDER** consequent to such demand shall be borne by the **BORROWER** and the **BORROWER** shall forthwith on demand pay and / or reimburse to the **LENDER** the said sales tax or VAT or other taxes and levies.

- a. The **BORROWER** hereby expressly covenants with the **LENDER** that the **BORROWER** will not do or omit to do any act which may result in seizure and / or confiscation of the Product by the central or state government or local authority or any public officer or authority under any law for the time being in force.
- b. The **BORROWER** hereby agrees and declares that the **BORROWER**'s obligations to pay all Installments and all over due amounts payable under or pursuant hereto shall be absolute and unconditional.

#### 17. Miscellaneous Provisions:

##### a. Reservation of Rights

No forbearance, indulgence or relaxation or inaction by the **LENDER** at any time shall in any way affect, diminish or prejudice the right of the **LENDER** arising out of

this MITC or acquiescence to or recognition of rights and / or position other than those expressly stipulated in this MITC

b. Cumulative Rights:

All remedies of either party under this MITC whether provided herein or conferred by statute, civil law, custom or trade usages are cumulative and not alternative and may be enforced successively or concurrently.

c. Severability:

If any provision of this MITC is invalid and unenforceable or prohibited by law where that provision is to be performed, this MITC shall be considered divisible as to such provision and such provision shall be inoperative and shall not be part of the consideration moving from either party hereto to the other and the remainder of this MITC shall be valid and binding and of like effect as though such provision was not included herein.

d. Amendments:

No modification or amendment of this MITC and no waiver of any of the terms and conditions hereof shall be valid or binding unless made in writing and duly executed by all the parties to this MITC.

e. Payments: The **BORROWER** shall not make any payments to any Direct Marketing Associate (DMA) and/or Direct Sales Associate (DSA) and/or any other Marketing & Sales Associate (MSA), whether known by any other name, of the **LENDER**. All payments by the **BORROWER** to the **LENDER** shall be made directly to the **LENDER**. The **LENDER** shall not be responsible/liable for any payments made by the **BORROWER** to any DMA/DSA/MSA of the **LENDER** and such payments being misappropriated by the DMA/DSA/MSA. All payments shall be made by crossed account payee cheque or demand draft /pay order payable to Kotak Mahindra Prime Limited.

f. Loan Application: The loan application of the **BORROWER** shall form an integral part of this loan MITC.

g. All documents submitted in connection with the loan application and/or this loan MITC including, but not limited to, photocopies of original documents, photographs, signature verification, address verification, bank details etc. shall become the sole property of the **LENDER** and shall not be returned/handed over by the **LENDER** to the **BORROWER** or any person acting on their behalf.

18. Disclosure of Information:

The **BORROWER** hereby irrevocably agree and consent with the **LENDER** to disclose at any and all times and sharing with or in any manner making available to any agency, bureau, company, firm, association, corporate or unincorporated body, and any other person including any outside agency, the Credit Information Bureau of India Limited (CIBIL) or such other entity (Whether for its own use or for onward communication or disclosure by them to others) any information whatsoever concerning the **BORROWER**, , and including their accounts, their financial relationship and history with the **LENDER**, the manner of operation of their accounts, the debit or credit balance in any and all account/s with the **LENDER**, any default by the **BORROWER** any security created by the **BORROWER** in favour of the **LENDER** for this or any other financial relationship or facilities granted or to be granted to the **BORROWER** and/or their identities, ages, addresses, communication numbers and addresses and any other information of or relating to the **BORROWER**'s directors, shareholders, members, partners, and proprietors or immediate family members (hereinafter collectively referred to as "the Information"). The **BORROWER** hereby further irrevocably agree and consent with the **LENDER** to disclose at any and all times and sharing with or in any manner making available his/her contact details to the Manufacturer whose product has been purchased by the Borrower from the amount financed by LENDER,

Borrower understand that said Manufacturer may use such information for its internal Audit purpose and to provide the further product related services to Borrower. The **BORROWER** shall not hold the **LENDER** responsible for sharing and/or disclosing the information now or in the future and also for any consequences suffered by the **BORROWER** and/or others by reason thereof. The provisions of this clause shall survive ever after the term/termination of this MITC and the repayment of the **BORROWER's** dues by the **BORROWER**.

**19. Arbitration:**

All disputes, differences and / or claim arising out of these presents or in any way touching or concerning the same or as to constructions, meaning or effect hereof or as to the rights and liabilities of the parties hereunder shall be settled by arbitration to be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 or any statutory amendments thereof and shall be referred to the arbitration of a sole arbitrator to be nominated by the **LENDER**. In the event of death, refusal, neglect, inability or incapability of a person so appointed to act as an arbitrator, the **LENDER** may appoint a new arbitrator. The award of the arbitrator shall be final and binding on all parties concerned. The arbitration proceedings shall be conducted in English language and held at the place more particularly mentioned in the **ANNEXURE** of the present MITC hereunder.

**20. Jurisdiction:**

It is further agreed by and between the parties hereto that subject to Clause 19 of this MITC, the courts having jurisdiction over the arbitration proceeding under the Arbitration and Conciliation Act, 1996 or any statutory amendments thereof shall have jurisdiction in respect of any matter, claims or dispute arising out of or in any way relating to these presents or to anything to be done under or pursuant to these presents or of any clause or provision thereof.

**21. Acceptance:**

- a. I / We am / are aware that the **LENDER** shall agree to become a party to this MITC only after satisfying itself with regard to all conditions and details filled by me / us in the MITC in consonance with the **LENDER's** policy.
- b. I / We agree that this MITC shall be concluded and become legally binding on the date when the authorised officer of the **LENDER** signing this MITC at the city wherein the **LENDER's** branch which is party to this MITC is situated.

22. The content/s of this MITC have been read out, explained and interpreted to the **BORROWER** in the language known to the **BORROWER** and the same has been understood by the **BORROWER**.

**\*inclusive of taxes as applicable**  
**\*\* exclusive of taxes as applicable**

**(Place of Arbitration)**

Save as otherwise specified in these presents, place of Arbitration for different branches/ states shall be as follows:

<b>Place of Arbitration</b>	<b>State</b>
<i>Delhi</i>	<i>Delhi, Haryana, Uttar Pradesh, Uttarakhand</i>
<i>Kolkata</i>	<i>West Bengal</i>
<i>Chennai</i>	<i>Tamilnadu</i>
<i>Bangalore</i>	<i>Karnataka</i>
<i>Kochi</i>	<i>Kerala</i>
<i>Mumbai</i>	<i>Maharashtra, &amp; GOA</i>
<i>Ahmedabad</i>	<i>Gujarat</i>
<i>Jaipur</i>	<i>Rajasthan</i>
<i>Chandigarh</i>	<i>Punjab</i>
<i>Hyderabad</i>	<i>Andhra Pradesh</i>